

UTAH PUBLIC

SERVICE COMMISSION

2011 SEP 14 FP 9: 23

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Barrie L. McKay 2 9 2 9 | General Manager, Regulatory Affairs

RECEIVED

September 7, 2011

Julie Orchard **Utah Public Service Commission** Heber M. Wells Building P.O. Box 45585 Salt Lake City, UT 84145-0585

Dear Julie:

Dacket No. 11-999-02

Attached please find Questar Gas's Customer Satisfaction Standards Report (CSSR) for the quarter ended June 2011.

This report was originally prepared and continues to be used as a management tool. It is considered by the Company to be privileged and confidential information. It is being provided in response to the Service Standards Stipulation and Settlement in Docket No. 02-057-02. The format is in compliance with the Order in this docket issued December 30, 2002, and will be provided on a quarterly basis.

If you have any questions concerning this report, please give me a call.

Barrie L. McKay

cc: Marlin Barrow, DPU Maria Martinez, DPU Cheryl Murray, CCS

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